



Volunteer Charter - Example

The [Disability Action Alliance Volunteering project group](#) developed the [Volunteer Charter](#) in December 2014. It sets out core principles that we believe organisations should adopt when recruiting and working with volunteers that are disabled people. The charter is now a year old and over 100 organisations have pledged to it!

To further support this work we are pleased to share below some information from one of our [DAA Member](#) organisations, on how they are achieving their pledges. [BlueAssist](#) was one of the first charities to sign up to the charter. BlueAssist tells us how they have been doing so, below.

“There are many small ways that this has been occurring. We engage constantly with those with disabilities via social media and ensure that the support of the BlueAssist system is available free to all who need it. We have used disabled volunteers to test the training of train staff, before we launched BlueAssist in partnership with our first train company First Trans Pennine Express trains. They found the staff very respectful and it made them feel safer to travel. You can see more of this event [on our website](#). We are now working with five different companies and the number of train operators is growing every week.”